

# Daniel Glenn

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## Summary

For more than a decade, I have had the privilege of helping organizations around the world realize the potential of innovation in the cloud. Solving complex business problems by empowering every organization's key resource – their people – is my passion. I focus on using the right technology and modernization of processes to keep organizations ready to compete.

## Experience

### Owner & Microsoft 365 Consultant

CollabFront

Oct 2018 - Present

I bring organizations an engaging and collaborative employee workplace experience using Microsoft 365 and related tools. I make adoption of Microsoft Teams, Microsoft Viva – including Viva Connections and Viva Engage, SharePoint, OneDrive, and the Power Platform easier for everyone.

### Senior Director of Hybrid Office & U.S. Operations

Creospark

Jan 2022 - Aug 2023

I worked with customers to understand their desired business outcomes and architected solutions that met their needs, helping them understand, adopt and love their technology.

- Leader of Canadian and U.S. development and business analyst consulting teams primarily focused on cloud migrations, custom solution development, adoption and change management, and business analysis.
- Managed project delivery and budget to ensure customer satisfaction and profitability.
- Delivered workshops and training on Microsoft Viva Suite, SharePoint, Microsoft Teams and more to educate and further adoption.

### Collaboration Practice Lead

InfoWorks, Inc.

2010 - 2022

While leading InfoWorks' Microsoft Cloud consulting practice, I worked directly with customers to realize their potential when using Microsoft 365 (formerly Office 365 and BPOS). I built standards of practice, led the vision for engaging potential clients, and built a robust customer base. I performed data migrations and upgrades, workflow design, portal development, and creating of information management solutions.

### Technical Web Administrator

Ingram Barge Company

2007 - 2010

- Upgraded existing SharePoint Portal Server 2003 farm to MOSS 2007 Enterprise.
- Implemented a new Intranet design and site structure using existing SharePoint sites.

- Upgraded Live Communications Server 2003 to Office Communications Server 2007 R2.
- Virtual meeting evangelist and trainer.
- Implemented SFTP (SSH) and managed all Ingram internet domains.
- Domain administrator associated responsibilities.

## **Project Manager**

CHD Meridian Healthcare  
2005 - 2007

- Evaluated and installed new technologies including Microsoft Project Server and SharePoint.
- Project Lead for the medical management software conversion.
- Manager for technology at new clinic sites.

## **Technical Analyst**

Willis North America (WTW)  
2002 - 2005

- Global lead and architect for SharePoint technologies.
- Global Blackberry Enterprise Server administrator.
- Lotus Domino Server administrator.
- Deployed new technologies for financial and business file transfers.

## **Education**

### **Tennessee Technological University**

B.S., Business Management, MIS

## **Community Activities**

### **Co-host and Producer**

365 Message Center Show  
2017 - Present

Co-host a weekly show covering all the Microsoft 365 important updates #365MCS – 365MCS.com

### **Founder & Executive Director**

Microsoft 365 Nashville  
2013 - Present

Founder and lead organizer of Microsoft 365 Nashville, formerly SharePoint Saturday (SPS) Nashville event. SPS Events are FREE one-day events held in cities around the world, featuring sessions from influential and respected SharePoint professionals.

### **Co-Founder & President**

Nashville Microsoft 365 & SharePoint Users Group  
2008 - Present

My vision for the Nashville SUG is for us to be a premium resource in Nashville and surrounding areas for Microsoft 365 information for everyone - including developers, administrators, and business users. As an organization, we should provide the opportunity for everyone to come and gain useful insights from world-class speakers and fellow professionals and promote the Microsoft 365 community in the Middle Tennessee area.

## **Certifications**

**Microsoft Certified Technology Specialist (MCTS): Administering Office 365** Microsoft

**Microsoft Certified Technology Specialist (MCTS): Microsoft Windows SharePoint Services 3.0, Configuration** - Microsoft

## **Skills**

Microsoft 365 • Enterprise Architecture • IT Management • SharePoint (Server & Online) • Workflow Design • Microsoft SQL Server • Business Intelligence • Public Speaking • Software Documentation • Process Improvement

## **Honors & Awards**

**Microsoft MVP: 2016 - Present** - Microsoft MVP Award Program

2016 - Present

Microsoft Most Valuable Professional (MVP) for contributions in Microsoft 365 Apps and Services.

<http://mvp.microsoft.com>

**Community Leader of the Year Finalist** - Nashville Technology Council

2016

References available upon request.